

**Notes:**

1) Delivery lead time is shown both for all **digital** orders delivered in a period and for the 95th percentile. i.e. For the first 95% of orders delivered in a period.

2) **Sub 2mb deliveries include digital circuits with transmission speeds of less than 2mb**

3) The statistics provided in section 1 relate to orders from all customer types including, small and medium business customers, corporate customers, wholesale customers (OLOs), residential customers and internal eircorn orders.

4) The statistics provided in section 2 relate to orders from other licensed operators only..

5) Orders for interconnect circuits are not included in the statistics.

6) All statistics are presented in number of working days

Delivery Statistics for The Leased Line Market		Sep-10						Oct-10						Nov-10					
		100% of orders			95% of orders			100% of orders			95% of orders			100% of orders			95% of orders		
Section 1: Total Market		Standard	Non Standard	Total	Standard	Non Standard	Total	Standard	Non Standard	Total	Standard	Non Standard	Total	Standard	Non Standard	Total	Standard	Non Standard	Total
Overall delivery lead time for <b>digital</b> leased lines ordered by all customers		10	8	9	10	8	9	10	0	10	10	0	10	8	32	18	8	32	18
- Sub 2mb delivery lead times for all customers		10	8	9	10	8	9	10	0	10	10	0	10	4	0	4	4	0	4
- 2mb delivery lead times for all customers		0	0	0	0	0	0	0	0	0	0	0	0	11	32	21	11	32	21
Section 2: Wholesale Market		100% of orders			95% of orders			100% of orders			95% of orders			100% of orders			95% of orders		
Delivery Lead Time for <b>digital</b> leased lines ordered by OLOs		Standard	Non Standard	Total	Standard	Non Standard	Total	Standard	Non Standard	Total	Standard	Non Standard	Total	Standard	Non Standard	Total	Standard	Non Standard	Total
- Sub 2mb delivery lead times for OLO orders		12	17	14	12	17	14	11	0	11	11	0	11	15	32	26	15	32	26
- 2mb delivery lead times for OLO orders		4	12	8	4	12	8	11	0	11	11	0	11	0	0	0	0	0	0
		15	27	17	15	27	17	0	0	0	0	0	0	15	32	26	15	32	26